



## QUICK CONNECT SHEET

For your convenience we prepared a list of tips to help you with the initial steps to connect to the internet.

1. Make sure your computer has a network interface card (NIC) installed or you are using a USB port Ethernet adapter;
2. With your computer powered off connect the 25 foot CAT5 Ethernet cable coming from the cable modem into the Ethernet port of your computer;
3. Make sure the cable modem powered on and the lights are lit. The most important lights to be lit on the cable modem are the power and cable LED's. The cable light should be solid – not blinking;
4. Power on your computer and go to your Internet browser (ex. Internet Explorer, Netscape, Safari, Firefox, etc). If this is the first time your computer is accessing the Internet on campus you will be greeted with a registration page. This page will prompt you to input your student ID and accept our Terms of Service (TOS) agreement. After completing the registration process you will be required to restart your computer. After restarting your computer open your Internet browser and type in a familiar web address such as [www.google.com](http://www.google.com) to ensure your internet service is working.
5. If you have done all of the steps above and you still cannot access your internet service, reboot the cable modem by removing the power plug from the power outlet for about 10 seconds then plug it back into the power outlet. Also restart your computer.
6. If the reboot does not work, refer to the troubleshooting documents to make sure that your computer configurations are set up correctly for our internet service.

See diagram on next page.

# TYPICAL CABLE MODEM HOOK UP

